

Manufacturer: Shenzhen Changtong Electronic Instruments Co., Ltd.
 Address:1501 Shenzhen Lohu Investment Holding Building B, 112 Gongshuhe 1st Road,
 Luohu District, Shenzhen, Guangdong, China 518007
 https://mytrex.jp | https://usa.mytrex.jp

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MYTREX Customer Service
 Business hours 9:00~17:30
 (excluding Saturdays, Sundays, holidays, year-end and beginning of year)

Japanese Phone: 092-260-7366 Web: https://mytrex.jp/support/

USA & Global Email: Support_USA@mytrex.jp Web: https://usa.mytrex.jp

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MYTREX AQUA QUITTO Instruction Manual

A Warranty Using to ensure safe and proper usage. This user manual comes with a warranty certificate. Please keep it properly after reading.

Safety Precautions

Please use this product in a manner that is not strenuous, following the prescribed procedures. If any abnormalities occur, please stop using it immediately and contact customer support. Using the product in a malfunctioning state can be dangerous to your health, so please refrain from doing so.

Danger

Do not use this product if you are using the following medical electronic devices or if you are near someone using this product. It may cause malfunction of medical electronic devices, leading to severe physical harm.

- Implanted medical electronic devices such as pacemakers
- Life-sustaining medical electronic devices such as artificial hearts.
- Wearable medical electronic devices such as electrocardiographs.
- Devices that you are using the above-mentioned medical electronic devices.

Warning

Do not use if you fall into the following categories. Even if you do not meet the criteria below, consult a physician if you are unsure about using the product or if you are undergoing treatment.

- Individuals with allergic tendencies, especially those with sensitive skin
- Pregnant, breastfeeding, or menstruating individuals
- Individuals with autoimmune diseases
- Individuals with endometriosis or uterine fibroids
- Individuals who have experienced skin issues or impairments
- With silicone products
- Individuals with acute illnesses or infectious diseases
- Individuals with malignant tumors
- Individuals with infectious diseases
- Individuals with tuberculosis
- Individuals with internal organ diseases

Safety Precautions

Warning

Do not use if you fall into the following categories. Even if you do not meet the criteria below, consult a physician if you are unsure about using the product or if you are undergoing treatment.

- Individuals with poor or health
- Individuals with metal implants such as bolts inside the body
- Individuals with conditions or treatment history in the area of use
- Individuals who have consumed alcohol or are severely fatigued
- Individuals taking medication that may cause drowsiness
- Individuals taking medication (anticoagulants, etc., drugs containing components that prevent blood clotting)
- Individuals prohibited from using massage or EMS devices by a physician
- Individuals undergoing treatment by a physician
- Individuals with a fever (above 38°C)

Do not use on infants, toddlers, or children in the growth process. Do not allow their use. Do not use on pets. Avoid contact with metal or other electrical devices while in use. This may cause injury or damage to the device.

This warranty guarantees free repairs or replacements under the specified period and conditions and does not limit the legal rights of the customer.

Warranty Certificate	Model number: MT-AQ24B
Warranty period: 2 years from the date of purchase	
Customer: [Your Name], [Your Address], [Your Phone Number]	
Retailer: [Store Name], [Store Address], [Store Phone Number]	
Warranty Period: 2 year from the date of purchase	Date of Purchase: Year, Month, Day

Warranty and After-Sales Service

This warranty ensures free repairs or replacement in case of malfunction under conditions of use as specified in the user manual. If a malfunction occurs during the warranty period from the date of purchase, please present the product, warranty certificate, and proof of purchase (receipt, delivery note, etc.) to the retailer where you made the purchase or contact our customer support. For repairs after the warranty period, if the functionality can be maintained through repairs, we will charge for the service according to your request.

- Even during the warranty period, this warranty does not apply and repairs will be charged for accidents caused by the following reasons or similar reasons:
 - Malfunction or damage due to improper use contrary to the user manual, or storage deficiencies
 - Improper handling (misoperation, dropping, etc.), modifications, and malfunctions caused by repairs
 - Natural disasters (fire, lightning, etc.), pollution, salt damage, gas damage, abnormal voltage, or malfunctions or damage due to external factors
 - Deterioration, consumable items such as batteries
 - Replacement of accessories, replacement due to discoloration of the main body caused by deterioration or consumption
 - Malfunction or damage if used outside of general household use
 - Malfunction or damage if purchased from a medical or unauthorized retailer
- Shipping costs for sending the product for repair are generally the responsibility of the customer even during the warranty period.
- This warranty is valid only within Japan. If repairs are available only domestically.
- When returning the product, please send it back in the packaging condition as received, including parts and packaging.
- This warranty cannot be reused, so please keep it safe.
- We reserve the right to modify the terms of the repair warranty and the final interpretation of these terms.

Warning

Do not use the device on areas other than the designated regions or on the following areas. This may lead to accidents or skin/body issues.

- Areas where plastic surgery has been performed
- Areas with skin abnormalities such as dermatitis, excessive sunburn, and the like, and the surrounding areas
- Areas with acne, wounds, eczema, swellings, purulent discharges, and the like, and the surrounding areas
- Areas with itching or a burning sensation
- Swollen moles, viral warts
- Upper body (above the diaphragm), face, head, areas around the heart
- Mucous membranes
- Abdominal area during menstruation
- Areas where hair removal has been done on the same day
- Areas with embedded metals, silicone, plastic, etc.
- Areas with tattoos

Do not allow pins or dirt to adhere to the charging terminals of the main body and the charging connector. This may cause electric shock, short circuits, fires, and so on.

Do not use the device with a hairdryer or dry the main body or accessories with a hairdryer, etc. This may cause deformation or malfunction of the parts.

Safety Precautions

Warning

- Do not use any other EMS devices or electronic devices simultaneously with the MYTREX Aqua Series. This may cause injuries, accidents, or malfunctions.
- Do not expose to hot water (above 60°C). This may cause deformation or melting of the device.
- Do not leave the device connected to power unattended. This may lead to injuries or accidents.
- Do not bend the device, scratch it, or puncture it. Doing so may compromise the waterproof performance, leading to heating, ignition, or malfunctions due to wire breakage.

Avoid using the device only by children or individuals with physical impairments. Minors should use the device under parental consent and supervision. Store the device in a place out of reach of children. Using the device inappropriately may cause accidents or injuries.

Product Specifications

Brand	MYTREX
Product Name	AQUA QUITTO
Rated Power Supply	DC5V 1A
Dedicated AC Adapter	Input: AC100-240V 50~/60Hz 0.35A; Output: DC5V 1A
Power Consumption	Approximately 500mW
Lithium-ion battery	3.7V 300mAh
Timer	15-minute auto-off
Size/Weight	Approximately 295mm x 260mm x 88mm / Approximately 600g
Frequency	10Hz to 60Hz
Materials	Silicone, Polycarbonate
Maximum Load	Up to 100kg
Battery Life	Longest: Approximately 15.5 hours (Level 1) Shortest: Approximately 5.5 hours (Level 10)
Water Temperature	38°C to 45°C

* Actual time may vary depending on usage environment and conditions.
 † Design and specifications are subject to change without notice.

Storage Instructions

- After use, clean the main body thoroughly and allow it to dry completely before storing or charging.
- When not in use for an extended period, clean the main body and store it flat.
- When not in use, turn off the device and unplug the dedicated AC adapter from the power outlet for storage.
- Do not leave the device near fire, in direct sunlight, in high temperatures, humid environments like bathrooms or inside vehicles. Store it in a well-ventilated, clean, shady area.
- Keep the device out of reach of children.

This product (main body) contains a lithium-ion battery. When disposing of this product, please follow the waste disposal regulations of your local municipality.

For precautions regarding products containing lithium-ion batteries, please refer to the following link: <https://mytrex.jp/support/safety/battery/>

Warning

- Do not use the product for purposes other than those specified in the instruction manual. This may lead to injuries or damage to the device.
- Do not exert excessive force on the dedicated AC adapter, such as damaging, modifying, or bundling it. Avoid placing heavy objects on it or subjecting it to rough handling or pinching.
- Do not use the dedicated AC adapter if it is damaged or if the plug connection to the outlet is loose. This may cause electric shock, short circuits, fires, and other hazards.
- Do not place the device in unstable locations. Avoid dropping or bumping the main unit or accessories. This may lead to injuries or damage to the device.

Safety Precautions

Warning

- Do not charge the device in the bathroom under any circumstances. This may lead to electric shock, short circuits, fires, and other hazards.
- Do not use the device if the main unit or accessories emit unusual odors or abnormal heat. This may cause damage or fire.
- Do not use or leave the device near open flames, in direct sunlight, or in dusty areas. Avoid dropping it into fire, heating it, charging or using it at high temperatures. Do not place it in a microwave or near heating appliances. This product contains a rechargeable battery. May cause overheating, fires, explosions, malfunctioning, or other hazards.

- Do not charge or leave the device while it is still damp. This can cause odors, discoloration, and malfunctions.
- Do not bend the device under any circumstances. This can cause malfunctions.
- The electrodes contain carbon, which may dissolve in water after use, causing them to darken. If wiping, use a cloth that you don't mind getting dirty.

Care Instructions

After each use, ensure to clean the device to keep it hygienic.

- Make sure the power is off, then rinse the device with running water.
 - If dirt is hard to remove, lightly wipe the device with a cloth dampened with diluted detergent.
- Do not use alkaline detergents, alcohol, thinner, benzene, or other solvents.
 - Shake the device gently up and down to remove any remaining water inside and hang it in a well-ventilated shaded area to dry through it in the water if there is no skin contact for 3 seconds. The EMS level will become 0 (no stimulation) - LED lamp will flash slowly.

Be careful not to drop it and handle with care while drying.

Warning

- Do not disassemble, repair, or modify the device. This may lead to fires, electric shocks, or injuries. For repairs, please consult our customer support.
- In case of any abnormalities, turn off the device immediately. Do not continue using the device if there is smoke, unusual sounds, or odors.
- Before charging, ensure that there is no water on the charging terminals of the device and the charging connector. This can prevent electric shock, short circuits, fires, and other hazards.
- If you experience pain, discomfort, or skin abnormalities during use, stop using the device immediately and consult a doctor.

Safety Precautions

Warning

- Always use the dedicated AC adapter that comes with this product. Avoid using accessories with other products.
- Use with AC 100V to 240V. When using overseas, always check the plug type and wall outlet use. Plug the dedicated AC adapter directly into the wall outlet, avoiding the use of extension cords. This may cause fires, electric shocks, or malfunctions. When Not in Use or Cleaning
- Always turn off the power when not using the device or when cleaning it. When cleaning the dedicated AC adapter, always unplug it from the outlet.
- When unplugging the dedicated AC adapter from the outlet, hold the tip without pulling the cord. Avoid unplugging with wet hands. This can prevent electric shock, short circuits, fires, and other hazards.

Selecting Stimulation Levels

Use the intensity buttons (+/-) to choose the stimulation level. Each press of the button triggers one vibration and changes the level.

Simulation levels range from 1 to 10. The default level is 1.

- If you press the strong button (+) at level 10 with the weak button (-) at level 1, it will vibrate twice with "Buzz, Buzz" to indicate that you are using the maximum / minimum level.

Stopping Operation

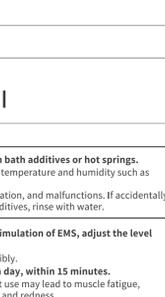
To stop the device during use, press and hold the power button (⏻) for about 2 seconds.

- It will vibrate once with a "Buzz" sound, and the power will turn off.
- After 15 minutes from the start of operation, the power will automatically turn off.



Instructions for Use

- Press and hold the power button (⏻) for about 2 seconds. It will vibrate twice with a "Buzz, Buzz" sound and start operating at stimulation level 1.
- Ensure that your skin is in contact with the electrodes on both sides while in the water if there is no skin contact for 3 seconds. The EMS level will become 0 (no stimulation) - LED lamp will flash slowly.



Caution

- Do not leave the device submerged in water or in the bathtub. This can cause discoloration, deterioration, and malfunctions of the device.
- Do not use it outside the bathroom or underwater. This product is intended for use in the bathtub.
- Do not touch the electrified parts while using the device. You may experience strong electric shocks.
- Before use, check the device for any damage or scratches. Do not use it if there is any damage.
- This can cause injuries or malfunctions. Do not use the product with two or more people simultaneously.
- Do not use if you weigh over 100 kg. This can cause injuries or malfunctions.
- Do not wipe the device and accessories with solvents such as alcohol, thinner, benzene, or nail polish remover.

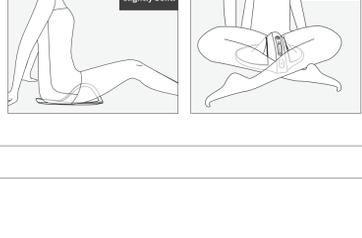
Safety Precautions

Caution

- Do not use in bathwater with both additives or hot springs. Do not use in places with high temperature and humidity such as saunas. This can cause odors, discoloration, and malfunctions. If accidentally exposed to bathwater with additives, rinse with water.
- Even if you do not feel the stimulation of EMS, adjust the level gradually. Avoid increasing the level forcibly.
- Use for a max. within 15 minutes. Excessive intensity or frequent use may lead to muscle fatigue, tingling sensation on the skin, and redness.
- Remove magnetic devices, metals, and accessories (necklaces, earrings, etc.) before use. This can prevent accidents and injuries.

Key Points Raising the upper body as if tilting the pelvis upright makes it easier for the stimulation to reach the pelvic floor muscles.

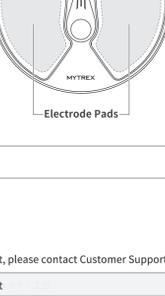
Examples of Sitting Posture



Instructions for Use

This product is intended for use in the bathtub. Approach it while in the bath.

- Ensure that the charging port cover is closed and submerged in the bathtub.
- Place the Operating Part facing forward, sit in the bath, and use the device with it nestled between your thighs.
 - Ensure that your skin makes even contact with the Electrode Pads on both sides.



Caution

- Pay attention to the water temperature and bathing duration, and use within a range that does not strain the body. This can prevent heatstroke and health issues.
- If using for the first time or for elderly individuals, start with a weak stimulation level (Level 1) for a short period. Adjusting the level without acclimation can lead to accidents and injuries. Gradually adjust the level as your body becomes accustomed.
- After use, rinse the device with running water to remove dirt and allow it to dry in a well-ventilated, shaded area. Avoid leaving it in hot and humid places. Leaving the device wet can cause corrosion.

Set Contents

If there are any missing items in the set, please contact Customer Support.

Main Unit	Mytrex AquaCut: 1 unit
Accessories	Dedicated AC Adapter: 1 unit Instruction Manual: 1 copy

- The design and specifications of the main unit and accessories may be subject to change without prior notice for quality improvement.
- This product is not a medical device.
- Please note that depending on the nature of the materials used, there may be a visible dirt upon initial opening or during long-term storage. This does not indicate a problem with the product. Rinse with water before use.

Please Read First

Before use, please carefully read the "Safety Precautions" and ensure that the product is used correctly and safely.

- Do not bend the device under any circumstances. Before use, ensure that the device is free from scratches or damage.
- Use the device once a day for up to 15 minutes as a guideline.
- You can use it daily. Pay attention to the water temperature and bathing time to ensure it is within a comfortable range for your body.
- For first-time users or elderly individuals, start with a low stimulation level (Level 1) for a short period.
- Remove magnetic items, metals, and accessories (such as necklaces or earrings) before use.
- Do not place your hands near the power supply area during use to avoid strong electric stimulation.
- To enhance the conduction effect, the device has several water inlet points on the body and is designed to allow water to enter the product internally. Do not insert fingers or foreign objects into the water inlets.

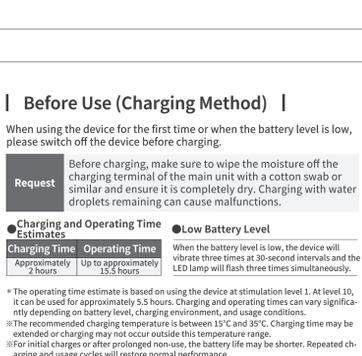
Before Use (Charging Method)

- Open the charging port cover of the main unit and connect the charging connector of the dedicated AC adapter to the main unit.
 - Do not pull the cover forcefully.
- Plug the dedicated AC adapter into a wall socket.
 - The LED lamp will flash, indicating that charging has started.
- Once charging is complete, unplug the dedicated AC adapter from the socket and close the charging port cover.
 - Charging is complete when the LED lamp changes from flashing to steady.

Rechargeable Battery

- The usage time becomes extremely short even after charging, it may indicate the battery reaching the end of its life. (Battery life varies based on usage, storage conditions, etc. The approximate number of charge-discharge cycles is between 300 and 500.) * The battery is not user-replaceable.
- When not in use for a 3-month period, fully charge the device before storage. Additionally, operate the device once every 3 months and recharge it to prevent issues with charging. Leaving it uncharged for a long time may lead to difficulties in charging.

Names of Each Part



Names of Each Part

LED Lamp (White)

Power On	Flashing	EMS Status
Flashing	Flashing	active stimulation
Flashing	Flashing	EMS Level 0 (no stimulation)
Flashing	Flashing	charging in progress
Flashing	Flashing	charging complete

Accessories

† The main unit is waterproof with an IPX8-Rating (JIS waterproof protection class). Please submerge after closing the charging port cover. After use, remove from water each time and avoid leaving it submerged for long periods.
 ‡ The dedicated AC adapter is not waterproof. Store it in a dry, and never use it when wet or charge it in a bathroom.

Before Use (Charging Method)

When using the device for the first time or when the moisture level is low, please switch off the device before charging.

Request	Charging Time	Operating Time	Low Battery Level
	Approximately 2 hours	Up to approximately 15.5 hours	When the battery level is low, the device will vibrate three times at 30-second intervals and the LED lamp will flash three times simultaneously.

* The operating time estimate is based on using the device at stimulation level 1. At level 10, it can be used for approximately 5.5 hours. Charging and operating times can vary significantly depending on battery level, charging environment, and usage conditions.
 † The recommended charging temperature is between 15°C and 35°C. Charging time may be extended or charging may not occur outside this temperature range.
 ‡ For initial charges or after prolonged non-use, the battery life may be shorter. Repeated charging and usage cycles will restore normal performance.